

# Helmke Highlights

News from the Walter E. Helmke Library



## Bringing the World to Your Doorstep: IPFW Library's Document Delivery Service (Part 1)

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Document Delivery Services (DDS) is a major component of the library's commitment to barrier-free discovery and delivery of information. From Australia to Brazil, China to South Africa, IPFW's skilled DDS staff members and powerful DDS systems search the world for IPFW students and faculty members who request research materials, and we deliver them to individuals' offices, computer desktops, or to the library Service Desk. So far this year DDS has filled over 20,000 requests for IPFW researchers.

Many of these requests are discovered in one of the library's many databases, and with exact citations transferred to DDS by means of the library's FIND IT linking tool, are then quickly located and delivered. Sometimes, however, our DDS staff have to act as detectives, deciphering cryptic footnotes and tracking down rare, unique items sitting patiently on a library's shelf somewhere waiting to be discovered by our users.

*"I use [DDS] often, and I know that someone is putting in a lot of work for perfect strangers. My work has benefited much from this service."  
— An IPFW student*

Take for example the requests we recently received for Japanese translations of German writings from the late 1920s and 1930s. Fortunately, a staff member able to read a little Japanese, helped locate specific Japanese libraries that owned some of these works. Locating the books was just the first step in the process — obtaining the items was another challenge. Helmke Library joined an Asian interlibrary loan network, which allowed us to borrow from some Japanese libraries that otherwise would not have loaned to us. Other Japanese libraries, with no e-mail address, were contacted via the mail.

After not hearing back from some of these potential lending libraries, DDS staff asked the faculty member, who obviously could read Japanese, if he would translate a cover letter to accompany our requests. It worked like a charm! Most of the items were obtained. Currently DDS staff are working with the National Library of Belarus, whose online catalog is in Cyrillic, to obtain items for another faculty member.

With IPFW library's discovery and delivery tools, and our talented and dedicated staff, IPFW students and faculty are able to do research on par with any university in the world.

*"My first summer as a faculty member, I made a number of DDS requests. I was amazed at the seeming ease and efficiency with which you guys got materials for me. I often received .pdfs of obscure articles the same day I requested them. Coming from a massive research-based institution... I never suspected that my research would not be hampered by being at a relatively small school like IPFW. I owe this all to you and your staff, and I thank you."  
— An IPFW faculty member*

In the next issue: DDS, Is it really free?!

## Notes from the Dean



**Cheryl Truesdell, M.L.S.**

In October, the Indiana Library Federation (ILF) held its annual conference in Fort Wayne, Indiana. With more than 3,000 members, the Indiana Library Federation is the largest professional organization for librarians, media specialists, public library trustees, library staff, and other library supporters in the state. Its annual conference is its largest event and draws nearly 1,000 members. The conference is normally held in Indianapolis; in fact, it had not been held here in Fort Wayne for 20 years. Last year, with the harsh economy making its impact on libraries and library employees, I recommended, as Co-Chair of the ILF Conference Planning Committee, that ILF try hosting its conference in Fort Wayne at a considerable cost savings to the organization.

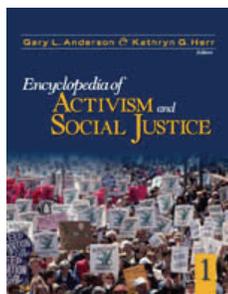
The conference was a great success, not just for ILF, but for Fort Wayne and other medium-sized communities with similar convention facilities. The conference was the beginning of the Fort Wayne Convention Center's efforts to bring larger groups like ILF to its venue. ILF attendees found the Convention Center to be a much-more appealing size than the cavernous Indianapolis Convention Center. They praised the Fort Wayne Convention Center staff for their assistance, and were

appreciative of the technology available in all of the meeting rooms, unlike the Indianapolis Convention Center where Internet access for each room would have been a hefty extra charge.

Breaking out of one's routine brings new experiences and often pleasant surprises. I overheard one attendee remark that Fort Wayne was not as out-of-the-way and hard to get to as they had imagined! Attendees were impressed with downtown Fort Wayne, its selection of restaurants, and close vicinity to the Allen County Public Library. One librarian commented upon how well Fort Wayne had combined modern architecture with renovated historic buildings.

The evaluations for the conference have been analyzed and most were exceedingly positive about the quality of the sessions and speakers, and the venue. Almost everyone said that ILF should hold the conference in Fort Wayne in the future. I hope that ILF will continue to rotate between its usual Indianapolis site and other venues across the state.

## New Electronic Resources

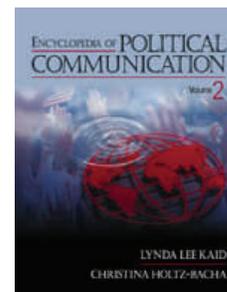


[Encyclopedia of Activism and Social Justice](#) introduces readers to major worldwide social and political movements from the beginning of recorded history to present. It covers movements related to consumer protection, environmentalism, globalization, and international human rights and provides a succinct overview of key concepts and terms used in the study of activism, civil engagement, and social justice. Additionally, it includes biographical information of major thinkers who have made a substantial impact on the field. Entries can be browsed alphabetically, by subject, or thematically.

[Encyclopedia of Libertarianism](#) provides a useful introduction to libertarianism studies and contains more than 300 signed entries by top experts in the field. It covers the major intellectual and political arguments from a variety of world perspectives as well as the role of libertarianism in disciplines such as philosophy, political science, jurisprudence, and economics. Entries can be browsed alphabetically, by subject, or thematically by person, policy question, or topic.

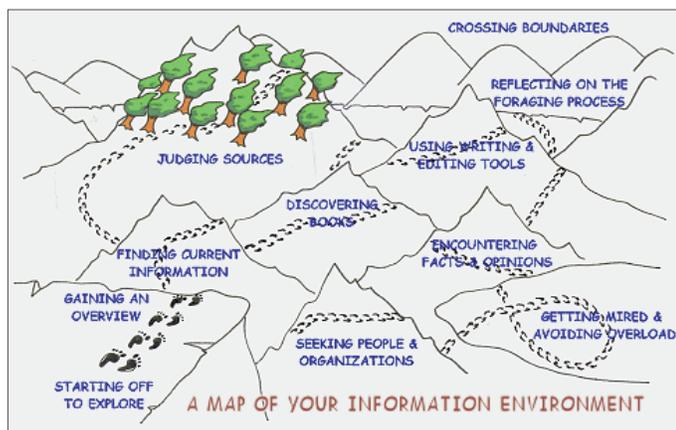
[Encyclopedia of Political Communication](#) contains more than 500 entries on the major theories, concepts, terms, events, and individuals involved in both the practice and study of political communication. It encompasses several channels of communication including interpersonal and public communication, radio, television, newspapers, and the World Wide Web and considers the role of communication in governing, incorporating communication activities that influence the operation of executive, legislative, and judicial bodies, political parties, interest groups, political action committees and other participants in political processes.

[World Fascism: A Historical Encyclopedia](#) contains more than 500 signed entries written by scholars of fascism from around the world. It explores the main features of fascism as a world phenomenon and focuses on three core elements: ultra-nationalism, revolution, and rebirth. Entries are arranged alphabetically and cover key terms and concepts, major political actors, and relevant associations and organizations. There is also a chronology that begins with creation of the Kingdom of Italy in 1861 and ends with the election of Alessandra Mussolini to the European parliament in 2004.



## Information Foraging Short Takes

### Getting It – And Keeping It – All Together By Pamela Effrein Sandstrom



Food foragers, like information foragers, know that discovery/searching and delivery/handling are only two crucial steps in staving off starvation. We need to stay organized too. That's what the training of novice foragers is all about. Hunter-gatherer bands are typically small and cohesive, and everybody, even children and old people, have an important role to play in ensuring the group's survival.

Sometimes the opportunity costs of scholarship seem overwhelming. By spending your scarce time looking for, finding, and then reading or otherwise digesting information, you sacrifice alternative activities. Maybe you give up a pleasurable hour socializing, some solitude, or needed rest. You want to maximize your returns on any energy expenditure but also save some attention for other equally important endeavors. Getting organized helps a lot.

Not only do you conserve your time and effort, you signal to the more sophisticated foragers whose esteem you value that you are ready, and able, to contribute the thing that society needs most: the ability to synthesize and extract something coherent out of disorganized reality. To put it all together. Make sense. Understand. Get it?

#### **IIFE Insight #6: Organizing your thoughts and all of your supporting documentation is a lot like eating a balanced diet.**

Over the long run, it pays to select a variety of resources and trim the fat. Come see us for guidance. We will advise you to keep a record of your search history so you know where to forage next and recognize what search strategies work best. We'll also point out the tools in your information environment that can help you get organized.

For example, if you're already focused on a particular line of research and want to maintain awareness of developments, it pays to set up a free search-alert account. Because most databases record a history of your searches during a session, you can preserve the productive search strategies, have them automatically reexecuted, and get results sent to you by e-mail on a periodic basis. What you have done is shifted from being the hunter to thriving as a gatherer. It's amazing how much more organized your research becomes simply by pacing yourself, and letting the goods flow right to you at a measured pace.

If you're only interested in finding and organizing a few good references for a paper, you might make the best use of your time by marking items and placing them in a folder (if the database or catalog supports this feature). From here, you typically have several options for managing your output. You may be able to format bibliographic references according to a familiar style guide such as MLA or APA. Once you've assembled some results, you should be able to print, e-mail, or save the citations along with the full-text content. Or perhaps you prefer to download results using reference-management software. Tools such as EndNote Web (or IPFW's standalone EndNote license) make this a sophisticated solution to the problem of managing larger bibliographies. Try out Mozilla's Firefox browser (an alternative to Internet Explorer), which offers a free Web software plug-in called Zotero — another handy way to organize all types of bibliographic references including Web sites.

Find a tool that you like, and use it regularly to keep your notes straight, help format citations, and remember what you've already discovered. It's simple, once you realize that getting organized conserves time and effort.

**Next time: How crediting your sources enhances your credibility.**



mastodon DIGITAL OBJECT NETWORK

mDON Digital Initiative News  
<http://mdon.lib.ipfw.edu>

## Fort Wayne Area Election Returns

With a grant from the Indiana State Library, and in collaboration with the Mike Downs Center for Indiana Politics, IPFW library has been able to digitize precinct-by-precinct election results from Allen County, Indiana, covering 1852 to 1967. The poll books for each election contain the tally sheets along with other treasures such as sample ballots, statement of votes, instructions to voters, and in some cases, articles from local newspapers about the election. Published data for elections includes compilations by county and sometimes by township, but rarely, if ever, by each polling place (equivalent to several neighborhood blocks).

This collection provides an opportunity for researchers to gain unique insight into a community's psyche. This spring IPFW students in Professor Andrew Down's POLS Y307 Indiana State Government and Politics course will get a chance to begin mining this rich vein of data.



## Fort Wayne Area Government Information



The first mDON collection mounted by Helmke Library comprised a sample of Fort Wayne area economic development documents. Since 2006, the library has continued to add a variety of area government reports, maps, plans, and studies to this digital collection. Last year, the library received a grant to add early Fort Wayne Ordinances and Codes from 1866, 1874, 1887, 1901, 1931 and 1946, and city annual reports for the years 1894 through 1915. All of these have been brought together in the new Fort Wayne Area Government Information collection. The collection can be searched by keyword, subject, time period, and type of document (e.g., chart, map, image, text, video).

What practical use is this digital information?

*This fall while meeting with a new 2009 LSTA grant partner, IPFW Center of Excellence: Archaeological Survey, the Project Manager asked if the project historian had used the mDON collection. The Historian gave a glowing testimony to her use of the City Plan Commission river maps digitized in 2006 with LSTA grant monies. She said that the surveyors were required to prepare extensive land-use histories of the parcels they survey. Previously when a question came up, they had to go the History Center and ask that they pull the physical City Plan Commission maps. Now she said that they can access them at any time and enlarge the detail of the map if needed. She said that by using the digital maps they were able to find a "feeder canal" that wasn't located on other historical maps. Using the detail on the City Plan Commission map they were "not only able to pinpoint exactly where the dam had been, but identified in the field remnants of the old canal sluice gates."*

## Helmke Highlights Library People and Their Accomplishments

### IPFW Library Staff News



Pamela Sandstrom

**Pamela Sandstrom**, Director of Library Programs and Development, was singled out by Blaise Cronin, Dean and Rudy Professor of Information Science at the Indiana University School of Library and Information Science (SLIS), in his reflections on 45 years of the SLIS Ph.D. Program. Pamela received her Ph.D. in library and information science from SLIS in 1998. Dean Cronin described Pamela as an individual "whose career contributions have left an indelible mark on the field."

**Deborah Kelley**, Library Information Assistant, has become chair of IPFW's Clerical and Service Staff Advisory Council (CSSAC), appointed to fulfill the term of Marc Tulley.



Deborah Kelley

### Publications and Presentations

Buhr, Denise. "IPFW: Forty-five Years and Counting," guest lecture to the Northeast Kiwanis of Fort Wayne, Parkview Hospital (Fort Wayne, Indiana), November 17, 2009.

Codispoti, Margit, and Susan Frey. "From Storehouse to Clubhouse: Collection Management in the Library as Place." Paper presented at the Indiana Library Federation Annual Conference (Fort Wayne, Indiana), October 18-20, 2009.

[Profile of] "Pamela Effrein Sandstrom (Ph.D. '98), Director of Library Programs and Development." *SLIS Network* 47, no. 2 (Fall 2009): 14.

Sandstrom, Alan R., and Pamela Effrein Sandstrom. "La magia del etnógrafo en los escritos antropológicos de Roberto Williams García" ["Ethnographer's Magic in the Anthropological Writings of Roberto Williams García"]. *Contrapunto* (Veracruz, Mexico) vol. 10, num. 4, año 4 (2009): 27-36.

Skekloff, Susan, and Judith Garrison. "Who's Chatting Now? Bringing a Two-Tiered Reference Model into the Chat Environment." Paper presented at the Indiana Library Federation Annual Conference (Fort Wayne, Indiana), October 18-20, 2009.

Truesdell, Cheryl B., and Rebecca H. Byrum. "Presidential Control of Executive Branch Agencies: OMB and Signing Statements." *DttP: Documents to the People* 37, no. 3 (Fall 2009): 20-24.

Truesdell, Cheryl. "Making Connections With Digital Projects." Paper presented at the Indiana Library Federation Annual Conference (Fort Wayne, Indiana), October 18-20, 2009.

### Visits to the Library: Why is Use of the Library Increasing So Much?

The library's gate count confirms what the library staff suspected: More people are coming into the library this semester than in years past. Comparing September 2008 and September 2009, the gate count is up 10%. The comparison of October 2008 and October 2009 shows an even larger increase of 11.6%. That's more than 9,000 additional library visitors in September-October alone! It is evident that the library is sought out by students, faculty, and others as a place for study, group work, browsing, meeting with librarians, accessing computers, and sometimes escape from all the activities of the day. The library welcomes more than 300,000 students, faculty, staff, and community members each year. It is impressive when compared with attendance at other IPFW venues, such as IPFW sports events (48,542 tickets sold to attendees/year), theater productions (5,058 attendees/year), music concerts (3,633 attendees/year) and Omnibus Lecture series (approximately 6,000 attendees/year).

Our conclusion? Libraries as places are alive and well in the digital, electronic age.

## Student Art in the Library Fall 2009

Season eight of the Student Art in the Library exhibition is now on display until March 19, 2010, in Walter E. Helmke Library. The show features photographs from James Gabbard's "Advanced Photography" students. 1st, 2nd, and 3rd place winners of the competition were awarded gift cards from community partner, United Art and Education. The winners are:



1st place  
Swikar Patel  
"Confluence"



2nd place  
M. Dawn Hiester  
"My Blue Self"



3rd place  
Randy V. Jackson  
"Derailed by Progress"

Student Art in the Library showcases the artistic work of students at Indiana University-Purdue University Fort Wayne (IPFW). The artwork from each exhibition is preserved in the library's digital archive, mDON Mastodon Digital Object Network at [mdon.lib.ipfw.edu](http://mdon.lib.ipfw.edu) > Faculty & Student Research Projects > Student Art in the Library.

Library's Winter Break Hours	
December 21–23	8:00 a.m. to 5:00 p.m.
December 24–27	Closed
December 28–30	8:00 a.m. to 5:00 p.m.
December 31–January 3	Closed
January 4–8	8:00 a.m. to 5:00 p.m.
January 9–10	Closed

### About Helmke Highlights

The dual purpose of *Helmke Highlights* is to inform the IPFW community of library activities, services, and resources, and to provide an archive of information about the library. As IPFW's newest library newsletter, *Helmke Highlights* is issued bimonthly as a public service by the Dean of Helmke Library. It is distributed electronically in PDF format to the IPFW community and selected constituents off campus; a limited supply of printed issues is also available. Archived copies are posted on the library's homepage at <http://news.lib.ipfw.edu>. For further information about Helmke Library please contact the dean's office by e-mail at [admin@lib.ipfw.edu](mailto:admin@lib.ipfw.edu) or telephone at 260-481-6514. Copyright 2009 by IPFW. All rights reserved.



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